

**IMPORTANT SAFETY ALERT:
ACTION REQUIRED**

PRODUCT SAFETY REPAIR

Russell Hobbs Gas hobs

We have become aware that some Russell Hobbs gas hobs may be fitted with a connector that is at risk of failing in certain circumstances whether the hob is in use or not. Should this occur, this could lead to a gas leak or fire.

How do I know if I have an affected model?

The model number can be found either on the rating label under the hob (as shown in the image below) or on the instruction manual. Should neither be readily accessible, or you have concerns you might have an affected model, then please follow the instructions below to register for a free inspection by a Gas Safe registered engineer.

What should I do next?

If you have an affected gas hob or you cannot locate your model number, it's important that you contact us straight away to arrange for a free inspection and repair by a Gas Safe registered engineer. You can contact us on **Freephone 0800 046 5396**. Alternatively, go to gashobsrepair.mktpoint.com to enter your details.

When contacting us, if you have been able to locate the model number, please have this to hand.

If your gas hob is in a permanent domestic home (whether using mains gas or LPG), you can continue to use your hob while you are waiting for the engineer's visit.

If you are using an affected appliance with Liquid Petroleum Gas (LPG) in a caravan or motorhome, please disconnect it from the LPG cylinder immediately.

If you have any queries, please do not hesitate to contact us on Freephone **0800 046 5396**.

While you are waiting for the engineer's visit, please continue to keep in mind the important Gas Safety Tips, which you can view here: <https://www.gassaferegister.co.uk/gas-safety/home-gas-safety/home-gas-safety-tips/>. These include installing an audible CO alarm, ensuring adequate ventilation and only using gas appliances for their intended purpose.

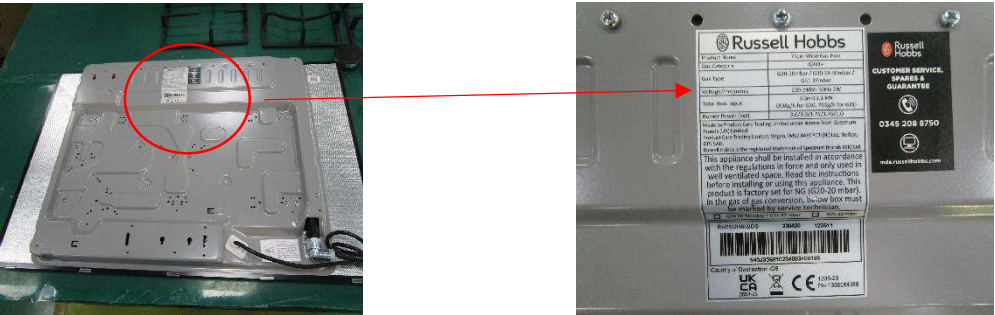
If you smell gas or are concerned that your product poses a risk, you should contact the National Gas Emergency Helpline for your area (0800 111 999 in England, Wales and Scotland, and 0800 002 001 in Northern Ireland) or a Gas Safe registered installer.

We apologise sincerely for any inconvenience this may cause.

Thank you for your cooperation.

Russell Hobbs

Model number location



The models affected have the following model numbers:

Model number	Image
RH60GH402B	A black and white photograph of the front of a four-burner gas cooktop. The cooktop has a black surface with four square burner grates. Below the burners are four control knobs with indicator lights. The Russell Hobbs logo is visible in the bottom right corner.
RH60GH402B/01	A black and white photograph of the front of a four-burner gas cooktop, identical to the one in the previous row. It features four square burner grates, four control knobs with indicator lights, and the Russell Hobbs logo in the bottom right corner.

RH60GH402SS



RH60GH2SS/01



RH60GH403B



RH60GH403DS



RH60GH403DS/01



RH60GH403SS



RH60GH403SS/01



RH75GH601B



RH75GH601B/01



RH75GH601SS



RH75GH601SS/01



RH75GH602B



RH75GH602DS



RH75GH602SS



RH75GH602SS/01



RH86GH701B



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